



## **BOSHOKU AUTOMOTIVE EUROPE**

January 8, 2013

Re: Reference for Mona Haug, Business Coach and Trainer

During the 2012 business year, we used Ms. Mona Haug as a Teambuilding trainer and coach for the Production Operation in Boshoku Automotive, Saalburg- Ebersdorf, Germany.

She was tasked with training and coaching a wide diverse groups of personnel in the Plant including the Management Team, the Supervisors and key Salaried personnel, as well as the Works Council for the Plant Operation. The task was to assist in developing and coaching communication skills with and between these groups in order to improve the overall communication and assist in setting the groundwork for building a better, more functional team for the future of the business.

Ms. Haug and her Team did an admirable job of training this group in different communication styles; understanding and developing skills on how to work together as a more effective team; and coaching them to improve their own styles of communication to better improve overall performance.

Ms. Haug worked with approximately 45-50 people during these training sessions and I received very positive comments from the people being trained and coached. She developed a good relationship with the team and established a trust factor that is key in making this type of training a success.

Ms. Haug aided in the process of defining and articulating a clear vision for the plant supporting my strategic planning process.

I was very satisfied with the results overall and plan on continuing to use Ms. Haug in additional "re-fresher" courses over the course of 2013.

Sincerely,

Randal A. Dreher

Boshoku Automotive

Plant Manager – Ebersdorf Germany